

FREQUENTLY ASKED QUESTIONS

*You may contact us via email with any other **general questions** at tjsot@jeffersonhotel.com. A member of our team will reply to you within 48 hours.*

Q: Is Champagne Brunch served every weekend? What are the hours for brunch?

A: Our Champagne Brunch is served **every Sunday**, except those corresponding with Independence Day and Labor Day. Champagne Brunch is also served on Thanksgiving and Christmas Day. Reservations are offered at **10:30 a.m., 11:00 a.m., 1:00 p.m. and 1:30 p.m.** We invite our guests to enjoy our brunch for two hours' duration from the time of their reservation. If you wish to arrange an extended experience, please contact Kelly McLeod at 804.649.4662, or KMcLeod@jeffersonhotel.com for availability and pricing.

Q: How may I make a reservation? Do you accept walk-ins?

A: Parties are seated by **advance reservation only**. Please call **804.649.4609** for reservations, or visit TJ's Restaurant in person during business hours. Reservations cannot be made online or via e-mail. **Reservations are opened at 6:30 a.m. exactly six months ahead of the date that you wish to dine.** (For example, reservations for Christmas Day will open on June 25th of that year.)

Q: How far in advance should I call for a reservation?

A: We recommend calling for reservations well in advance, as soon as you decide you are interested in joining us for Champagne Brunch. Depending upon the number of guests in your party, reservations for Champagne Brunch typically sell out **one to three months** in advance. Availability may differ for your preferred date, thus we recommend calling TJ's Restaurant to inquire about the next available reservation. For our most popular brunch dates on Easter, Mother's Day, and during the winter holiday season, reservations typically sell out on the **same day** that they become available six months in advance.

Q: Is an advance deposit required to book a reservation?

A: Guests are presented a check for all charges at the end of the meal. Advance payment is not required, though we are glad to arrange direct billing if preferred. However, a **credit card guarantee** is required for all reservations.

Q: My preferred date is already sold out. Can you let me know if there is a cancellation?

A: We maintain an active **wait list** of guests who would like to be notified of cancellations during sold out brunches. To be added to a wait list, please call **804.649.4609**. Please keep in mind that most of our cancellations are received less than a week in advance of the date. We are proactive in our efforts to fill cancellations, so there is no need to call us back to check on the status of your entry once you have been added to the wait list.

Q: A member of my party has a **dietary restriction or food allergy**. Will there be items available on the buffet for them to enjoy?

A: We are pleased to serve our guests who have food allergies, and those who follow vegetarian, vegan, and other special diets. When placing your reservation, please indicate whether a member of your group has a dietary restriction or food allergy so that we may advise our chef in advance.

Q: We are celebrating a festive occasion. Do you offer any **special touches** to commemorate the occasion?

A: For your special occasion, we are pleased to offer elegant touches at an additional cost, such as a **custom-made cake, floral arrangement, or premium bottle of wine**. For availability and pricing, please contact Kelly McLeod at 804.649.4662, or KMcleod@jeffersonhotel.com. Please allow at least 72 hours' notice for any requests. Guests are also welcome to bring a cake from outside of the hotel, at a service fee of \$2.50 per guest.

Q: A member of my party has limited mobility. Are all of your tables mobility accessible?

A: We feature three distinctive seating areas at Champagne Brunch; all offer full access to the buffet for guests whose mobility is limited:

- **The Rotunda** is our most lively area, with seating arranged directly surrounding the buffet and in view of our live jazz trio. This area sees higher foot traffic from guests visiting the buffet, though the tables are conveniently situated for guests whose mobility is limited.
- **The Mezzanine** offers our guests a quieter, more relaxed experience, with tables positioned on the upper level at the top of the Grand Staircase. These tables overlook the buffet and offer a scenic view of the hotel. Guests seated on the Mezzanine may access the buffet either using the staircase, or the elevator if they are unable or do not wish to climb stairs.
- **The Lounge** is located just a few paces off of the Rotunda, separated from the buffet by a glass partition. Many guests favor the Lounge for its cozy, intimate atmosphere and convenient access to the buffet. Situated within TJ's Restaurant, these tables do not offer a view of the rest of the hotel. Wheelchair accessible seating in the Lounge is limited, so please specify any mobility considerations upon making your reservation.

Q: I would like to coordinate a **special event** during Champagne Brunch. Is there a private room available?

A: For groups who seek a more intimate experience, we are pleased to offer the option of private dining for groups at our Champagne Brunch. Availability is limited. Please contact Kelly McLeod at 804.649.4662, or KMcleod@jeffersonhotel.com to arrange your private dining experience.

Q: The **size of my party** may change between now and the day of my reservation. Are you able to accommodate my group if we grow or decrease in size?

A: Though we will honor requests for changes to date, time, party size, or seating area whenever possible, **we can only guarantee availability for date, time, seating area, and exact number of guests that you originally reserved.** If your plans change in any way, please contact as soon as possible at 804.649.4609 to provide additional details so that we may consider your request.